

Golden Logistics JA – Privacy Policy

Effective Date: October 13, 2025

At Golden Logistics JA, your privacy is our priority. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our courier, delivery, and freight services. By using our services, you agree to the practices described below.

1. Information We Collect

We collect information that helps us deliver and improve our services, including:

a. Personal Information

- Full name
- Contact information (address, phone number, email)
- Identification details (when required for customs or verification)

b. Shipment Information

- Sender and receiver details
- Package descriptions, value, and tracking numbers

c. Payment Information

- Billing address
- Payment method or transaction details (we do not store full credit/debit card information)

d. Technical Information

- IP address, device type, and browsing data when you visit our website or social media platforms

2. How We Use Your Information

Your information is used strictly for business and operational purposes, including:

- Processing, delivering, and tracking shipments
- Contacting you regarding pickup, delivery, or service updates
- Verifying identity or customs documentation
- Managing payments, invoices, or refunds
- Sending service notifications, promotions, or updates (with your consent)
- Improving our services and customer experience

3. Sharing and Disclosure

Golden Logistics JA does not sell, rent, or trade your personal information.

We may share limited information only in the following cases:

- With authorized partners or agents involved in pickup, delivery, or customs clearance
- With financial institutions to process payments
- When required by law, court order, or government authority
- To protect our legal rights, prevent fraud, or ensure safety

All third-party partners are required to keep your information secure and use it only for legitimate business purposes.

4. Data Security

We take data protection seriously.

Golden Logistics JA uses appropriate technical, physical, and administrative measures to protect your personal information against:

- Unauthorized access or disclosure
- Loss, misuse, or alteration

Examples include password-protected systems, encrypted databases, and restricted staff access to sensitive information.

5. Data Retention

We retain personal and shipment information only as long as necessary for business, legal, or regulatory purposes.

When no longer needed, data is securely deleted or anonymized.

6. Your Rights

As a customer, you have the right to:

- Access and request a copy of the personal data we hold about you
- Request correction of inaccurate or outdated information
- Withdraw consent for promotional communication at any time
- Request deletion of personal information, subject to legal requirements

To exercise any of these rights, please contact us (see Section 9 below).

7. Cookies and Website Tracking

Our website may use cookies and tracking tools to enhance your browsing experience.

Cookies help us analyze website traffic, remember preferences, and improve service performance.

You may disable cookies in your browser settings, but this could affect certain website functions.

8. Updates to This Policy

Golden Logistics JA may update this Privacy Policy periodically to reflect changes in law, technology, or company practices.


Any updates will be posted on our website with the revised “Effective Date.”

Continued use of our services after an update means you accept the revised policy.

9. Contact Information


For privacy-related questions, access requests, or complaints, please contact:

Golden Logistics JA

 Address: Ferris District, Westmoreland, Jamaica

 Phone/WhatsApp: 1876-415-3697

 Email: goldenlogisticsja@gmail.com

 Website: goldenlogisticsja.com

Golden Logistics JA is committed to protecting your privacy while delivering excellence with a golden touch. 🧡📦